



## SOCIAL SECURITY

The Commissioner

August 3, 2018

The Honorable Mick Mulvaney  
Director, Office of Management and Budget  
Eisenhower Executive Office Building, Room 252  
1650 Pennsylvania Avenue, NW  
Washington, DC 20503

Dear Mr. Mulvaney:

We are pleased to provide the annual progress report on our Tribal Consultation and Coordination Plan. Since we submitted our last progress report on August 4, 2017, we completed a number of activities to advance our plan. We detailed our progress in the enclosed report.

Our Tribal Consultation Workgroup met regularly to review our consultation policies and outreach efforts. We continue to work closely with tribal leaders through our communication, education, and outreach activities.

If you have any questions, please contact me, Social Security's Tribal Consultation Official, at (410)-965-3120.

Sincerely,

Nancy A. Berryhill  
Acting Commissioner

Enclosures

## Executive Summary - 2018 Tribal Consultation and Coordination Plan

### **Background:**

The 2018 Tribal Consultation and Coordination Plan progress report describes our accomplishments and outreach activities in the American Indian and Alaska Native (AIAN) communities from July 2017 through June 2018.

### **Requested by:**

Although we do not have an official response date from the Office of Management and Budget, we are following the direction of the Presidential Memorandum establishing an annual report deadline of August 6, 2018.

### **Since we last reported:**

We will continue to strengthen our relationships with Indian tribes, as defined in Executive Order 13175, *Consultation and Coordination with Indian Tribal Governments*, through ongoing communication, education, and outreach activities.

### **Accomplishments:**

- We expanded our Video Service Delivery (VSD) with contact agreements between tribal service locations and SSA field offices in Wisconsin and Michigan.
- We coordinated with reservations in Colorado, encouraging the use of existing VSD sites to conduct disability hearings.
- We initiated a pilot internship program for AIAN students at Tribal Colleges and Universities (TCUs) in two regions to better understand SSA's programs and services. The internship program provided the opportunity for the students to gain work experience in the federal government and for us to share information on SSA programs and services in the AIAN community.
- We shared more than 700 copies of the national Tribal Benefits Coordinator Guide with tribal communities, updated in April 2018.
- We hosted a national webinar on representative payee issues for tribal benefit coordinators. Over 100 advocates of the tribal community participated in the call.
- We collaborated across regional lines to share training and outreach material to assist employees with building and fostering trust, open communication, and cooperation in the tribal communities.
- We created regional partnerships to ensure that every region had the essential knowledge and resources vital for establishing and retaining relationships with tribal communities.
- We created an AIAN Employee Resource Portal to implement a unified approach on how our agency serves the AIAN community. This website is scheduled to launch by the end of 2018.

**Conclusion:**

We will continue to build upon our accomplishments and accelerate efforts to improve our consultation policy and communication with Indian tribes and tribal officials. During the upcoming year, we plan to focus a special initiative on the topic of elder care to AIAN communities.

**Social Security Administration  
Tribal Consultation Plan – 2018 Progress Report**

The Social Security Administration (SSA) is committed to strengthening our relationship with Indian tribes through multiple initiatives as defined in Executive Order 13175, *Consultation and Coordination with Indian Tribal Governments*.

We would like to provide updates for the following initiatives:

- Improve Service Delivery by Responding to Policy and Legislative Proposals.
- Maintain and Expand Ongoing Communication.
- Outreach to Tribal Community Military Service Members, Veterans, and Families.
- Continuing Outreach and Tribal Consultation Efforts.

**Improve Service Delivery by Responding to Policy and Legislative Proposals**

Since our last progress report on August 5, 2017, we had two policy issues that required consultation:

- We updated our policies to allow acceptable Tribal Identification (ID) cards to be used for enumeration purposes using Video Service Delivery (VSD) sites. Since our last report, we have made significant progress with expansion efforts by establishing a uniform process to accept Tribal IDs using VSD across the country.
- We published an update to our Program Operations Manual System (POMS) sections on trusts in April 2018. The update clarified policy to support accurate and consistent SSI trust determinations across the country.

**Maintain and Expand Ongoing Communication**

To improve access and understanding of our programs, we continue to conduct programmatic seminars with Indian tribes and tribal entities. At these seminars, we shared information on our retirement and disability programs, including our Wounded Warrior provisions, Supplemental Security Income, Medicare “Extra Help”, Medicare State Buy-in provisions, online services, and service delivery changes. We also helped tribal community members create *my Social Security* accounts.

Below are examples of our activities to strengthen our relationship with Native American tribes. We participated in the following activities since our last progress report:

- Attended the Society of American Indian Government Employees Annual Training, where Acting Commissioner Nancy Berryhill and Executive Champion Reneé Ferguson participated on a Senior Executive Service Panel. Social Security employees staffed an information exhibit to answer programmatic questions and assisted attendees in signing up for *my Social Security*.
- Updated the national map to share geographical information on federally recognized tribes by SSA region, including Video Service Delivery (VSD) sites, field office locations, and resident stations serving tribal communities. Outreach was initiated by the Office of Hearings Operations in

Colorado to use existing VSD sites to conduct hearings. We marketed VSD services through tribal media outlets and provided training to the tribal communities in various states.

- Updated the national Tribal Benefits Coordinator Guide in April 2018 to reflect policy updates and changes to SSA's programs and services. Since releasing the Guide, we have shared more than 700 copies with tribal communities and advocates.
- Implemented a pilot program in Chicago and Denver last year to expand the Headquarter-based Volunteer Internship Program for Native American students. We worked with the National American Indian and Alaska Native Education and Consultation workgroup to develop a plan to implement the program throughout the country.
- Shared SSA's Graduate Student Fellowship Opportunities announcement for Summer Fellows and Dissertation Fellows with over 10 tribal nations throughout the state of New York and Native American Student organizations at various colleges and universities throughout the states of New York and New Jersey.
- Hosted a national webinar on representative payee issues in May 2018 for tribal advocates. Over 100 members of the tribal community attended the call.
- Marketed job and contract services opportunities through multiple announcements and national postings, including outreach through Tribal Colleges and Universities.
- Expanded VSD locations for tribal locations based on an immediate need for tribes in Wisconsin and Michigan (Refer to Addendum Section B).
- Conducted workshops with over 24,000 participants at more than 225 events (Refer to Addendum Section C).
- Conducted outreach with tribal communities using multiple media outlets servicing American Indian and Alaska Native (AIAN) communities (Refer to Addendum Section D).

### **Outreach to Tribal Community Military Service Members, Veterans, and Families**

To raise awareness about our expedited disability claim initiatives for military service members and veterans, we conducted outreach at approximately 13 events in various states, including participation in the National Gathering of American Indian Veterans. (Refer to Addendum Section E).

## **Continuing Outreach and Tribal Consultation Efforts**

We continue to enhance our outreach and consultation efforts with tribal communities by:

### **1. Seeking Input from Tribes**

- Solicited feedback on service delivery to tribal communities while sharing information about our programs and service delivery changes. Since our last report, we discussed issues with more than 100 tribal organizations (Refer to Addendum Section F).

### **2. Developing Core Consultation Issues**

- Served on the White House Council on Native American Affairs, represented by our Tribal Consultation Official, Acting Commissioner Nancy Berryhill.
- Met with the Elder Justice Coordinating Council to discuss collaboration on elder-abuse issues in rural and tribal communities in coordination with the Department of Justice.
- Fostered an appreciation for the Native American Culture by participating in various meetings with Cultural Centers across the nation. In June 2018, AIAN Executive Champion Reneé Ferguson participated with the Navajo Nation in the celebration of the 150 Year Anniversary of the 1868 Treaty. U.S. Congresswoman Lujan Grisham and other government representatives joined Navajo President Benjamin Begay in Window Rock.

### **3. Enhancing Staff Training and Awareness**

- Collaborated across regional lines to share training and outreach materials to assist employees with building and fostering relationships built on trust, open communication, and cooperation in the tribal communities by establishing an AIAN partnership between Regional Public Affairs Offices and the American Indian and Alaska Native Advisory Council regional liaisons. This collaboration allows the regions to foster better relationships with local AIAN communities.
- Participated in the Society of American Indian Government Employees Annual National Training Conference. Acting Commissioner Nancy Berryhill and Executive Champion Reneé Ferguson promoted leadership opportunities to tribal leaders along with federal and state government employees in Green Bay, WI.
- Created an AIAN Employee Resource Portal to implement a unified approach on how our agency delivers service to the AIAN customer by providing resources and links to assist with doing business with the AIAN customer. This website is scheduled to launch by the end of 2018.

#### **4. Consulting Regularly with Tribes**

- Met with tribal leaders to finalize the VSD Agreement with the Bad River Band of Lake Superior Chippewa Tribe in WI.
- Met with the Sault Tribe of Chippewa Indians St. Ignace Health Center to sign a VSD agreement with the Escanaba Social Security Field Office in MI.
- Supported the Health and Human Services consultation meeting with the attendance of the Executive Champion Reneé Ferguson with Navajo Nation in Flagstaff, AZ.
- Participated with the Joint American Indians Veterans Advisory Council, hosted by the Veterans Administration Puget Sound Health Care System and Upper Skagit Tribe.
- Exchanged information between SSA and tribal governments:
  - Used Office of Personnel Management’s USAJOBS web-based recruitment and application system in an effort to reach individuals across the country.
  - Collaborated with the AmeriCorps Indian Tribes to share information on contract solicitations for tribal communities.

#### **5. Additional activities in support of Executive Order 13270 - Tribal Colleges and Universities (TCUs)**

As part of our outreach and communication efforts with tribal governments and TCUs, we will continue to:

- Collaborate with TCUs to recruit students to share information on SSA’s programs and increase awareness amongst tribal members.
- Donate excessed computers and associated equipment.

**Social Security Administration  
Tribal Consultation Plan – 2018 Progress Report  
Addendum**

**A. We responded to a need for resources for tribal organizations and donated the following computer equipment items:**

- More than 200 keyboards, monitors, cables, and associated computer equipment and accessories to the Wind River Tribal College in WY.
- Placed VSD operating units in tribal communities in WI and MI.

**B. Expanded Video Service Delivery locations for tribal locations based on an immediate need for the following tribes:**

- Bad River Band of Lake Superior Chippewa Tribe in Odanah, WI.
- Munsee Tribe in Green Bay, WI.
- Sault Ste. Marie Indian Health Center in Sault Ste. Marie, MI.
- Sault Tribe of Chippewa Indians St. Ignace Health Center in Sault Ste. Marie, MI.

In addition to this expansion, the Office of Hearings Operations conducted multiple tribal outreach in Colorado to increase awareness of the option of utilizing VSD equipment to conduct hearings.

**C. We also conducted workshops:**

ALASKA

- 80 participants at the Annual Tribal Business Office Conference
- 31 participants at the Chenega Corporation Employee Presentation

ALBAMA

- 3,000 participants at the Poarch Band of Creek Indians Outreach Event
- 150 participants at the Poarch Creek Indians Financial Festival

ARIZONA

- 400 participants at the Tohono O’Odham Elder Day
- 550 participants at the Elders Luncheon (2 events – 300 at one and 250 at another)
- 200 participants at the Native American Wellness Day
- 200 participants at the Tohono O’Odham Law Day

- 100 participants at the BIA Trauma Child Welfare Conference
- 100 participants at the American Indian Disability Summit
- 50 participants at the Navajo Nation Consultation display booth
- 20 participants at the Inter-Tribal Council of Arizona Social Services Planning Meeting
- 2 participants at the Arizona Inter-Tribal Council Meeting

#### CALIFORNIA

- 1,500 participants at the 2018 Bay Area American Indian Two-Spirits Pow Wow in San Francisco, CA.
- 500 participants at the American Indian Child Resource Center Pow Wow Event
- 500 participants at the 47<sup>th</sup> Stanford Pow Wow
- 350 participants at the 46<sup>th</sup> Annual UC Davis Pow Wow
- 200 participants at the Pala Band of Cupeno Indians Casino Health Fair Exhibit
- 200 participants at the AMERIND Risk and National American Indian Housing Council
- 150 participants at the San Jose State Pow Wow
- 80 participants at the CMS/IHS Training
- 70 participants at the Scotts Valley Tribal Temporary Assistance to Needy Families Summer Gathering
- 50 participants at the Nick Comella Pow Wow
- 40 participants at the Southern Californian American Indian Resource Center
- 40 participants at the Indian Health Incorporation
- 40 participants at the Campo Kurneyaay Nation Medicare Enrollment event
- 35 participants at the Pala Band of Cupeno Indians
- 20 participants at the Riverside-San Bernardino County Indian Health Workshop

#### COLORADO

- 1,869 participants at the Tribal-Rock Ledge Pow Wow
- 170 participants at the Denver March Pow Wow
- 100 participants at the Center for Medicare and Medicaid Services Tribal Affairs Disability Training
- 65 participants at the CMS/IHS Disability Training
- 50 participants at the Tribal Outreach Event

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- 25 participants of the Denver Indian Center Incorporation Elders Luncheon
- 25 participants at the Denver Indian Center Elders Luncheon
- 50 participants at the DICI Elders Luncheon (Two events with 25 participants)
- 15 participants at the 2017 Pathways Conference
- 4 participants at the Denver Indian Health and Family Services Social Security Disability and Supplemental Security Income Refresher Training
- 3 participants at the Denver Indian Center Training

District of Columbia

- 40 participants of the United States Bureau of Indian Affairs at the Seminar and Sign-Up

FLORIDA

- 100 participants at the Miccosukee Tribe's Women's Health Event in Miami
- 100 participants at the Miccosukee Women's Health Event
- 20 participants at the Miccosukee Tribe Social Security Presentation

ILLINOIS

- 175 participants at the CMS Indian Tribal Organizational Training (Two events with 100 participants at one event and 75 participants at another.)

INDIANA

- 200 participants at the 35<sup>th</sup> Annual and Traditional Pow Wow
- 100 participants at the Miami Nation Tribal Complex

KANSAS

- 35 participants of the Haskell Indian Nation at the University Pre-Retirement Seminar

MICHIGAN

- 100 participants at the Saging Indian Reservation
- 17 participants of the Sault Ste Marie Tribe of Chippewa Indians at a Video Services Delivery Meeting
- 15 participants at the Nottawaseppi Huron Band of the Potawatomi Elders Meeting

#### MINNESOTA

- 700 participants at the Minneapolis American Indian Center
- 600 participants at the Red Lake Nation health and benefits fair
- 525 participants of the Mille Lacs Band at the Keeping the Circle Strong Event
- 250 participants at the Fond Du Lac Tribal College Disability Day
- 200 participants at the AIAN seminar and exhibit
- 25 participants at the Red Lake Indian Reservation
- 2 participants at the White Earth Reservation

#### MISSOURI

- 100 participants at the CMS Training for IHS, Tribal, and Urban Health Staffs

#### MONTANA

- 500 participants at the Native American Pink Ribbon Health Fair
- 50 participants at the Rocky Mountain Tribal Leaders Council Recovery Celebration

#### NORTH DAKOTA

- 106 participants at the United Tribes Technical College Career Fair
- 100 participants at the Standing Rock High School Community Fair
- 65 participants at the Spirit Lakes Elders Day
- 60 participants at the ND Association of Counties Veterans Affairs Seminar
- 50 participants at the United Tribes Technical College Career Fair
- 50 participants at the Mandan, Hidatsa, Arikara Satellite Office
- 25 participants at the Spirit Lake Health Training Event
- 20 participants at the Spirit Lake Social 101 for Senior Services
- 10 participants of the Turtle Mountain Tribe on Video Service Delivery services
- 2 participants at the United Tribes Technical College
- 2 participants of the Organizational Representative Payee Training for Standing Rock Elderly Protection Meeting

## NEW MEXICO

- 400 participants at the Navajo Nation Museum in honor of the 150<sup>th</sup> Year of the Treaty
- 300 participants at the Sandia Pueblo Resort Employee Health and Safety Fair
- 250 participants at the Pueblo of Tesuque Health Fair
- 300 participants of the City of Albuquerque Metro Court Veterans Resource Day
- 150 participants at the CMS/Indian Health Services Urban Indian Organization event in Gallup
- 125 participants at the Indian Health Services Tribal Social Workers Training
- 100 participants at the Santo Domingo Pueblo Diabetes Conference
- 100 participants at the US HHS Tribal Leaders Conference
- 100 participants at the CMS Navajo Nation Workshop
- 40 participants at the Bureau of Indian Affairs Employee Meeting
- 20 participants at the Pueblo of Pojoaque Employee Presentation
- 10 participants at the Pueblo of San Ildefonso Health Resource Manager Meeting
- 4 participants in representative payee training at the Medical Assistance Division (Four sessions with one participant each time.)
- 2 participants in representative payee training at the San Ildefonso Pueblo Community Health Services
- 1 participant in representative payee training at the Navajo Regional Office
- 3 participants in representative payee training at the Pueblo of Jemez (Three sessions with one participant each time.)

## NEW YORK

- 354 participants at the SSA contact stations
- 60 participants at the Native American Leadership Summit
- 50 participants in the community in Hogansburg
- 50 participants at the Haskell Indian Nations University Job Recruitment Fair
- 30 participants of the St. Regis Mohawk Tribe in Hogansburg
- 2 participants in the community in Wellsville

## OHIO

- 400 participants at the Keeping the Tradition Pow Wow

#### OKLAHOMA

- 100 participants at the Indian Health Services Benefits meeting and webcast
- 100 participants at the Disability Awareness Day at the State Capitol
- 100 participants at the Native American Leadership and Advocates Summit
- 70 participants at the Native American Tribal Communities and Advocates Training
- 70 participants of the Native American Tribal Clinics Disability Training Session

#### OREGON

- 300 participants at the Confederated Tribes of Warm Springs Indian Reservation Senior Day
- 18 participants at the Confederated Tribes of Siletz SSA Program Training
- 14 participants at the Confederated Tribes of Grand Ronde Meeting
- 10 participants at the Confederated Tribes of Siletz Meeting
- 5 participants at the Confederated Tribes of Warm Springs Indian Reservation Benefit Coordinator Outreach
- 2 participants at the Benefits/Online Services for Confederated Tribes of Warm Springs Reservation

#### SOUTH DAKOTA

- 300 participants at the Pine Ridge High School Career Fair

#### TENNESSEE

- 25 participants at the CMS/Tribal/Urban Indian Health Outreach and Training

#### WASHINGTON

- 200 participants at the Joint American Indian Veterans Advisory Council meeting and event
- 70 participants at the American Indian Health Commission for Washington State Annual Meeting
- 60 participants of the Muckleshoot Tribe at the Federal Information Benefit Fair
- 60 participants at the CMS Annual Tribal Healthcare Staff Training
- 50 participants at the Tribal Meeting Washington State Health Care Authority Meeting
- 40 participants at the Stillaguamish Tribal Senior Center SSA Benefit Event

- 25 participants at the Upper Skagit Indian Tribe SSA Program Meeting
- 18 participants at the Jamestown S’Klallm Tribe Medical Unit for an SSA Benefit Webinar
- 5 participants at the Lower Elwha Klallam Tribe Human Services Department SSA Overview Meeting

#### WISCONSIN

- 3,000 participants at the Indian Summer Festival
- 350 participants at the Gerald L. Ignace Indian Health Center Open House and Community Health Fair
- 300 participants at the National SAIGE Conference
- 250 participants at the Indian Summer event
- 150 participants at the 5<sup>th</sup> Annual Native Wellness Event
- 80 participants at the Lac Courte Oreilles Elder Meeting in Stone Lake
- 30 participants at the Stockbridge Munsee Tribal Elder and Staff Meeting
- 20 participants at the Oneida Tribal Child Support Meeting
- 5 participants at the Southeastern Oneida Tribal Services Staff Meeting

#### **C1. We also participated in the following events:**

- 2017 National Tribal Health Conference in WA.
- 48<sup>th</sup> Annual Coharie Pow Wow Event in NC.
- Alabama Indian Affairs Commission Outreach Event in AL.
- American Indian Center presentation in IN.
- American Indian Health Center in IL.
- American Indian Housing Conference in MN.
- Assistance to Santo Domingo Health Care Event in NM.
- Assistance with End-Stage-Renal Disease (ESRD) Medicare to Indian Health Services Meeting in NM.
- Beaver Creek Indians outreach in SC.
- Bureau of Indian Affairs Event in NM.
- Bureau of Indian Affairs Land Repatriation Training in NM.
- Bureau of Indian Affairs recruitment sharing in MD.
- Bureau of Indian Affairs sharing vacancy announcements in Washington, DC.
- CANAR Tribal Vocational Rehabilitation Conference in MN.
- Cheroenhaka Indian Pow Wow in VA.
- Chunk Nation Western Technical College Back to School Bash in WI.
- Circle of Health Indian Center staff in MN.

- Catawba Indian Nations outreach in SC.
- Community Care Connections in MI.
- Community Events in Irving, Lewiston and Schenectady NY.
- Community Outreach Native American Event in SC.
- Community Outreach-Native America Meeting in SC.
- Denver Indian Center in CO.
- Elder Abuse Awareness Facebook event.
- Elder Justice Interagency Working Group in MD.
- Final Fridays Arts and Crafts Sale in CO.
- Grand Traverse Band of Ottawa and Chippewa Indians Health Fair in MI.
- Human Services Division Meeting with Indian Health Services in NM.
- Indian Creek Correctional Center Resource Fair in VA.
- Indian Health Services Assistance Meeting in NM.
- Indian Health Services Benefit Social Worker Assistance Event in NM.
- Indian Health Services Human Resources Event in NM.
- Indian Health Services in Santa Fe, NM.
- Indigenous International Repatriation Conference in NM.
- Kalispel Tribe and Northern Quest Casino Benefits Fair in WA.
- Karuk Tribal Reunion Outreach Event in CA.
- Lower Sioux Nations presentation to HR staff in MN.
- Mashantucket Elders Tribal Council SSA Overview Workshop in CT.
- Miccosukee Tribe's Men Health Event in FL.
- Mille Lacs Nation Urban Indian Seminar in MN.
- Mille Lacs Reservation Health & Benefits Fair in MN.
- Mohegan Tribal Members/Employees members in CT.
- Nansemond 29<sup>th</sup> Annual Tribal Pow Wow in VA.
- National Association of Insurance Commissioners Meeting discussion on tribal insurance issues and financial literacy in WI.
- Native American Community Outreach Event in SC.
- Native American communities outreach on small and disadvantaged business contract forecasts in MD.
- Native American Pow Wow Event in SC.
- New England Tribal Government Leaders shared newsletters.
- Ohkay Owingeh Pueblo staff training in NM.
- Oneida Tribal Elder Presentation in WI.
- Outreach activities by the Office of Hearings Operations to share information about SSA programs in AK.
- Pee Dee Indian Nation and Beaver Creek Indians outreach in SC.
- Pow Wow Event in IL.
- Recruiting volunteers with TCUs in WA.
- Recruiting volunteers and vacancy announcements by the Office of Hearings Operations in NM.
- Recruiting volunteers and vacancy announcements by the Office of Hearings Operations in OK.
- Red Cliff Band Tribe webinar on online services in WI.
- Red Lake Health and Benefits Fair in MN.

- San Felipe Pueblo Assistance Meeting in NM.
- Santa Fe Indian Health Services Assistance in NM.
- Santa Fe Indian Health Services coordinator assistance in NM.
- Santa Fe Indian Hospital benefit social worker training in NM.
- St. Croix Reservation presentation and exhibit in MN.
- Stockbridge Munsee Tribal Outreach event in WI.
- Taos Pueblo Indian Health Services Assistance Event in NM.
- Title II Claims Assistance for ESRD Claimants Meeting in NM.
- Training for White Earth Tribal Vocational Rehabilitation in MN.
- Tribal Coordinator Guide distributions.
- Tribal Elders Day in MT.
- Tribal Elders Denver Indian Center Luncheon in CO.
- Tribal Listening Summit in NM.
- Tribal Meeting in Seneca Nation in Salamanca, NY.
- Tribal Meeting with Beaver Creek Indians in SC.
- Tribal Meeting with Denver Indian Center in CO.
- Tribal Urban Indian Resource Fair in MT.
- United South and Eastern Tribes 2018 Sovereignty Protection Fund Impact Week in MD.
- Vacancy announcements through tribal media outlets in NY.
- Vacancy announcements with TCUs and tribal communities by Office of Hearings Operations in NM.
- Wage reporting and marketing materials shared with tribal organizations in ME.
- Zia Pueblo Benefit Health Fair in NM.

**D. We conducted outreach with tribal communities through various media platforms, such as publishing newspaper articles and participating in radio programs:**

- KPOO Radio Show 89.5 FM (San Francisco Downtown, CA);
- KIDE Hoopa Tribal Radio 91.3 FM (Hoopa, CA);
- KGUA Tribal Radio 88.3 FM (Gualala, AZ);
- KOPA Tribal Radio 91.3 FM (Pala, CA);
- KUYI Hopi Radio 88.1 FM (Kykotsmovi, AZ);
- KILI Radio 90.1 FM (Rapid City, SD);
- KYUK Radio 91.9 FM (Bethel, AK);
- Pala Band Tribal Radio Segment (Pala, CA);
- KATC-3 Radio, KLFY-10 Radio, KADN-15 Radio and KDCG Television Veterans' Corner Broadcast;
- Native American Monthly Newsletter for New England Tribal Government Leaders, Tribal State Commissions and tribal community stakeholders (NE);
- South Dakota Department of Tribal Affairs Online Newsletter for tribal programs and state officials with over 5,000 hits (SD);
- Riverton Newspaper (Washakie, WY);
- Tribal Observer Newspaper (Mt. Pleasant, MI); and,

- Council Drum Newspaper (Grand Rapids, MI).

**E. To raise awareness about our expedited disability claim initiatives for military service members and veterans, we conducted outreach activities:**

- 2017 Washington Native American Veterans Summit (WA).
- 11<sup>th</sup> Annual Gathering of American Indian Veterans (AZ).
- Bringing Benefits Home Campaign (OK).
- Confederated Tribes of Grand Ronde Veterans Summit (OR).
- Confederated Tribes of Warm Springs Veterans Summit (OR).
- D-Q University Veterans Pow Wow Event (CA).
- Joint American Indian Veterans Advisory Council Meeting (WA).
- National Gathering of American Indian Veterans (OH).
- North Dakota Tribal Veterans Services Officers (ND).
- Second Bringing Benefits Home Campaign (OK).
- Tribal Urban Indian Resource Fair for Veterans (MT).
- Veterans Corner Office Expo (OK).
- Zuni Veteran's Conference (NM).

**F. We solicited feedback and shared information about our programs, service delivery changes, and responded to customer service inquiries at meetings. We had the following discussions since our last report:**

- Absentee Shawnee Tribe of Oklahoma (Oklahoma City, OK);
- Aleutian Pribilof Islands Association (Anchorage, AK);
- American Indian Family Resource Center (Chicago, IL);
- American Indian Health and Family Services (Detroit, MI);
- American Indian Health Center (Chicago, IL);
- American Indian Services of Michigan (Lincoln Park, MI);
- Bad River Tribal Council (Bad River Reservation, MN);
- Bay Mills Indian Community (Brimley, MI);
- Beaver Creek Indians (Columbia, SC);
- Bering Straits Native Corporation (Anchorage, AK);
- Bethel Native Corporation (Bethel, AK);
- Bristol Bay Native Corporation (Anchorage, AK);
- Catawba Indian Nation (Columbia, SC);
- Cherokee Nation (Tahlequah, OK);
- Cheyenne and Arapaho Tribes (Oklahoma City, OK);
- Chickasaw Nation (Chickasaw, OK);
- Choctaw Nation Health Services (Choctaw, OK);
- Chugach Alaska Corporation (Anchorage, AK);
- Chugachmiut Tribe (Anchorage, AK);
- Citizen Potawatomi Nation (Oklahoma City, OK);

- Comanche Nation (Oklahoma City, OK);
- Confederated Tribe of Warm Springs Indians (Warm Springs, OR);
- Confederated Tribes of Grand Ronde (Salem, OR);
- Cook Inlet Tribal Council (Anchorage, AK);
- Cow Creek Band of Umpqua Indians (Roseburg, OR);
- Creek Tribe (Columbia, SC);
- Crow Reservation (Crow Reservation, MT);
- Delaware Nation (Oklahoma City, OK);
- Eastern Aleutian Tribe (Anchorage, AK);
- Eastern Band of Cherokee Indians (Cherokee, NC);
- Eklutna Native Village (Anchorage, AK);
- Elders of the Puyallup Tribe (Puyallup, WA);
- Forest County Potawatomi Community (MN);
- Forest County Potawatomi Executive Council (Bois Forte Band of Chippewa, MN);
- Ho-Chunk Social Service Center (Black River Falls, WI);
- Homana Pawiki Tribal Government (Santa Fe, NM);
- Iowa Tribe of Oklahoma (Oklahoma City, OK);
- Jemez Pueblo Council (Jemez Pueblo, NM);
- Jicarilla Apache Service Unit (Jicarilla Apache Reservation, NM);
- Kaw Nation (Oklahoma City, OK);
- Kenaitze Indian Tribe (Anchorage, AK);
- Kiowa Tribe (Oklahoma City, OK);
- Kiowa/Arapaho Tribal Council (Oklahoma City, OK);
- Klamath Tribal Leadership (Coquille, OR);
- Lac Courte Oreilles Tribal Governing Board (Lac Courte Oreilles Reservation, MN);
- Lac Du Flambeau Tribal Council (Lac Du Flambeau Reservation, MN);
- Lumbee Tribal Council (Pembroke, NC);
- Menominee Tribe (Menominee Reservation, MN);
- Mescalero Apache Nation (Mescalero Reservation, NM)
- Minneapolis American Indian Community (MN);
- Muscogee Creek Nation (Muscogee, OK);
- Native Village of Afognak Tribe (Kodiak, AK);
- Native Village of Eklutna (Eklutna, AK);
- Navajo Nation Leadership (NM and AZ);
- Nottawaseppi Huron Band of the Potawatomi (Fulton, MI);
- Oglala Sioux Tribe (Pine Ridge, SD);
- Ohkay Owingeh Pueblo Council (Ohkay Owingeh Pueblo, NM);
- Orutsaramiut Native Council (Bethel, AK);
- Osage Nation (Oklahoma City, OK);
- Otoe-Missouria Tribe (Oklahoma City, OK);
- Pawnee Nation (Oklahoma City, OK);
- Pee Dee Indian Tribe (Columbia, SC);
- Pee Dee Nation of Upper South Carolina (Bennettsville, SC);

- Picuris Pueblo (Picuris Pueblo, NM);
- Poarch Band of Creek Indians (Montgomery, AL);
- Pojoaque Pueblo (Pojoaque Pueblo, NM);
- Pueblo of Acoma (Pueblo of Acoma, NM);
- Pueblo of Isleta (Isleta Pueblo, NM);
- Pueblo of San Felipe (Pueblo of San Felipe, NM);
- Red Cliff Tribal Council (Red Cliff Reservation, MN);
- Sac and Fox Nation (Oklahoma City, OK);
- San Felipe Pueblo Council (San Felipe Pueblo, NM);
- San Ildefonso Pueblo Governor (San Ildefonso Pueblo, NM);
- Sandia Pueblo Council (Sandia Pueblo, NM);
- Santa Ana Pueblo Council (Santa Ana Pueblo, NM);
- Santa Clara Pueblo (Santa Clara Pueblo, NM);
- Santa Fe Indian School (Santa Fe, NM);
- Santee Indian Organization (Columbia, SC);
- Santo Domingo Pueblo Council (Santo Domingo Pueblo, NM);
- Sault Ste Marie Tribe of Chippewa Indians (Sault Ste Marie, MI);
- Seneca Nation of New York (Salamanca, NY);
- Seminole Nation of Oklahoma (Oklahoma City, OK);
- Shawnee Tribe (Oklahoma City, OK);
- Sokaogon Chippewa Tribal Council (Sokaogon Chippewa Community, MN);
- South Eastern Michigan Indians, Inc. (Centerline, MI);
- St. Croix Council (St. Croix Reservation, MN);
- St. Regis Mohawk Tribe (Akwesasne, NY);
- Sun'aq Tribe of Kodiak (Kodiak, AK);
- Taos Pueblo Council (Taos, NM);
- Tatitlek Corporation (Anchorage, AK);
- Tesuque Pueblo Council (Tesuque Pueblo, NM);
- Tohajalee Council (Tohajalee Reservation, NM);
- Waccamaw Indian People (Columbia, SC);
- White Earth Reservation (White Earth Reservation, MN);
- Wichita and Affiliated Tribes (Oklahoma City, OK);
- Wind River Reservation (Wind River Reservation, WY);
- Wyandotte Nation (Oklahoma City, OK);
- Yukon Kuskokwim Health Corporation (Bethel, AK);
- Zia Pueblo Council (Zia Pueblo, NM); and,
- Zuni Pueblo Council (Zuni Pueblo, NM).