

**Table 2.F4—Number of Old-Age and Survivors Insurance claims, fiscal year 2003 (in thousands)**

Workload	Total	Worker	Family members and survivors
Beginning-of-year pending	120.1	52.1	68.0
Received	3,200.7	1,767.5	1,433.2
Processed <sup>a</sup>	3,240.1	1,784.5	1,455.6
End-of-year pending	80.7	35.1	45.6

SOURCES: Office of Systems' Integrated Work Measurement System and the Office of Disability Operations, Division of Direct Service Operations Report.

a. See Table 6.A1 for data on number of awards.

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**Table 2.F5—Number of Disability Insurance claims, fiscal year 2003 (in thousands)**

Workload	Total	Worker	Family members and survivors
Beginning-of-year pending	528.5	503.0	25.5
Received	2,185.7	1,934.9	250.8
Processed <sup>a</sup>	2,209.8	1,952.6	257.2
End-of-year pending	504.4	485.3	19.1

SOURCES: Office of Systems' Integrated Work Measurement System and Office of Disability Operations, Division of Direct Service Operations Report.

a. See Table 6.A1 for data on number of awards.

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**Table 2.F6—Number of Supplemental Security Income claims, fiscal year 2003 (in thousands)**

Workload	Total	Aged	Blind or disabled
Beginning-of-year pending	447.6	4.0	443.6
Received	2,161.6	173.6	1,988.0
Processed <sup>a</sup>	2,142.4	173.4	1,969.0
End-of-year pending	466.8	4.2	462.6

SOURCES: Office of Systems' Integrated Work Measurement System and Office of Disability Operations, Division of Direct Service Operations Report.

a. See Table 7.A8 for data on number of awards.

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